Subject:	Case Management
Summary:	CVZ has drawn up an inventory of the elements that make up case management, and assessed whether this can be regarded as an insured provision.
	CVZ has investigated whether case management complies with the established medical science and medical practice criterion. Prerequisites for effective case management are a sound organisation, with proper protocols, indication criteria and formalised collaboration that is respected by the parties involved.
	Care in the form of case management, as normally provided by G.P.s and as normally provided by nurses. As the Zvw takes precedence over the AWBZ, this is Zvw-care. An insured patient is only said to depend on case management if simpler forms of coordination are inadequate.
	The indication criteria must have been determined in the provision which is subsequently purchased by the health insurer.
Type of ruling:	SpZ = Outcome of Assessment Zvw
Date:	25 March 2011
Issued to:	VWS
Care form:	Medical Care